SERVICE DESCRIPTION
FORTILAN™ CLOUD

1. Introduction

FortiLAN Cloud is a cloud-based management platform offering zero touch deployment, configuration management, reporting and analytics for standalone FortiAP™ and FortiSwitch™ deployments (the "Service"). It offers management capabilities that range from individual organizations managing a handful number of FortiAP and/or FortiSwitch units, to large enterprises managing several thousands. The Service centralizes the lifecycle management of standalone FortiAP and FortiSwitch units with a simple, intuitive, and easy-to-use cloud interface that allows Customers to deploy, configure, monitor, troubleshoot, and optimize their deployment.

The Service is hosted on the FortiCloud™ service portal whose features, deliverables and terms of use are described in the then-current FortiCloud service description made available at https://support.fortinet.com/Information/DocumentList.aspx (the "FortiCloud Service Description"). The terms of the FortiCloud Service Description are incorporated herein by reference, and, in the event of a conflict, this service description shall prevail over the FortiCloud Service Description.

2. Service Features and Deliverables

Through the registration and activation of applicable service contract(s), during the entitlement period, the Service shall provide the Customer with:

- Zero touch deployment – the Customer may deploy their FortiAP and FortiSwitch units with a simple procedure.
- Simple provisioning – unified configuration interface with a set of advanced features and centralized management of units, deployed in large-scale security and wireless networks. A FortiLAN Cloud license key ships with each FortiAP and FortiSwitch units, allowing an administrator to quickly add them to the Service.
- Robust monitoring –the health of switching and wireless networks based on FortiSwitch and FortiAP units is monitored through easy-to-understand and comprehensive dashboards, including status of the Customer Wi-Fi network components.
- Scalability – the Service platform easily scales to support the Customer deployment requirements for a few FortiSwitch and FortiAP units up to multiple thousands.
- Multi-Tenancy - it allows the Customer to create and manage multiple and independent sub-accounts which is primarily designed for authorized managed security service providers.
- Public REST APIs - it allows operations similar to those offered by the Service User Interface. The Customer can configure, manage, and monitor both FortiAP and FortiSwitch units over the API.
- Flexible licensing – it includes a limited, free subscription to the Service (the "Freemium License") and product-bound license along with FortiCloud Premium annual licensing. The Service option, duration of log retention, and FortiCare Premium support are based on the applicable license type, as illustrated below:

Devices/Service	Freemium License	Service license	FortiCloud Premium
Number of FortiAPs	30	Unlimited	+3
Number of FortiSwitches	3	Unlimited	+3
Number of Networks	3	+1 per FortiAP or FortiSwitch	+1
Number of Sites	3	+1 per FortiAP or FortiSwitch	+1
Device Management	Basic	Advanced	Advanced
Log retention duration	7 days	1 year	1 year
FortiCare Premium	No	Yes	Yes

3. Customer Required Contributions and Responsibilities

In addition to the Customer required contributions and responsibilities included in the FortiCloud Service Description, the Customer agrees, for the duration of the Service, to:

- Submit files requested by Fortinet for troubleshooting and analysis only through supported protocols.
- Purchase and register the renewal of Service prior to its expiration. Otherwise, access and data will be retained for sixty (60) days upon contract expiration date (the "Grace Period"). This Grace Period applies to any product with a valid license that is expiring. After the Grace Period, the system will randomly apply the Freemium License up to a maximum of thirty (30) FortiAP's and three (3) FortiSwitches with a valid license that is expiring. Any other product will not be able to connect to the Service but can retain their configuration.

4. Scope and Conditions

In addition to the scope and conditions included in the FortiCloud Service Description, the following terms apply:

- The Service is available in English or Japanese.
- The Service is governed by the then-current Fortinet Service Terms and Conditions located at https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf and Fortinet's then-current privacy policy available at https://www.fortinet.com/corporate/about-us/privacy.html (or such other site as designated by Fortinet).

5. Eligibility & Purchasing

The Service is available for purchase by an end-customer including, as the case may be, a Fortinet authorized MSSP (the "Customer") through authorized Fortinet resellers and distributors (the "Channel Partners"). Channel Partners are independent third parties that conduct business in their own name and account and, consequently, cannot bind Fortinet in any way. The Service is delivered to the Customer as referenced in the purchase order placed with Fortinet by a Customer or a Channel Partner. This Service is separate from any purchase of other Fortinet's products or other services.

The date of the Service registration determines the start date of the Service which will run for the period determined by the Service SKU purchased by Customer notwithstanding if the Service entitlements are not fully consumed. The registration and delivery of the Service covered by this service description must commence in accordance with service activation policies made available at https://www.fortinet.com/corporate/about-us/legal, failure of which, will result in, as the case may be, the Service being partially or completely forfeited without any right to obtain a refund. In no circumstances will the duration of the Service be extended. All sales are final.

Product	Subscription SKU*	Description
FortiAP Advanced Management License (account based)	FC-10-90AP1-639-02-DD	FortiLAN Cloud FAP (FAP/FAP-U/FAP-C) advanced management license includes: - Advanced AP management features (where applicable for model) - One year log retention - FortiCare Premium
	FC-10-90APS-639-02-DD	FortiLAN Cloud FAP-S advanced management license includes: - FortiGuard subscription services - Advanced AP management features - One year log retention - FortiCare Premium
FortiGuard Services	FC-10-90APU-443-02-DD	FortiAP-U Series FortiGuard UTP subscription service license. Applicable to FortiGate or FortiLAN Cloud managed F-series or later FortiAP-U family access points.

MultiTenancy Account	FCLE-10-FCLD0-161-02-DD	One-year FortiGate Cloud or FortiLAN Cloud Multi Tenancy service for a Managed Service Provider (MSP) to create and manage multiple sub-accounts.
FortiLAN Cloud Management (product based)	FC-10-FSW00-628-02-DD	FortiSwitch 100 series (no rugged models) one year management license including FortiCare Premium.
	FC-10-FSW10-628-02-DD	FortiSwitch 200-400 series (with rugged models) one year management license including FortiCare Premium.
	FC-10-FSW20-628-02-DD	FortiSwitch 500-900 series one year management license including FortiCare Premium.
	FC-10-FSW30-628-02-DD	FortiSwitch 1000 series and above one year management license including FortiCare Premium.
	FC-15-CLDPS-219-02-DD	FortiCloud Premium Account license with access to advanced configuration management for FortiAPs and FortiSwitches including FortiCare Premium.

* The *DD* in the subscription SKUs indicates the length of service in number of months.